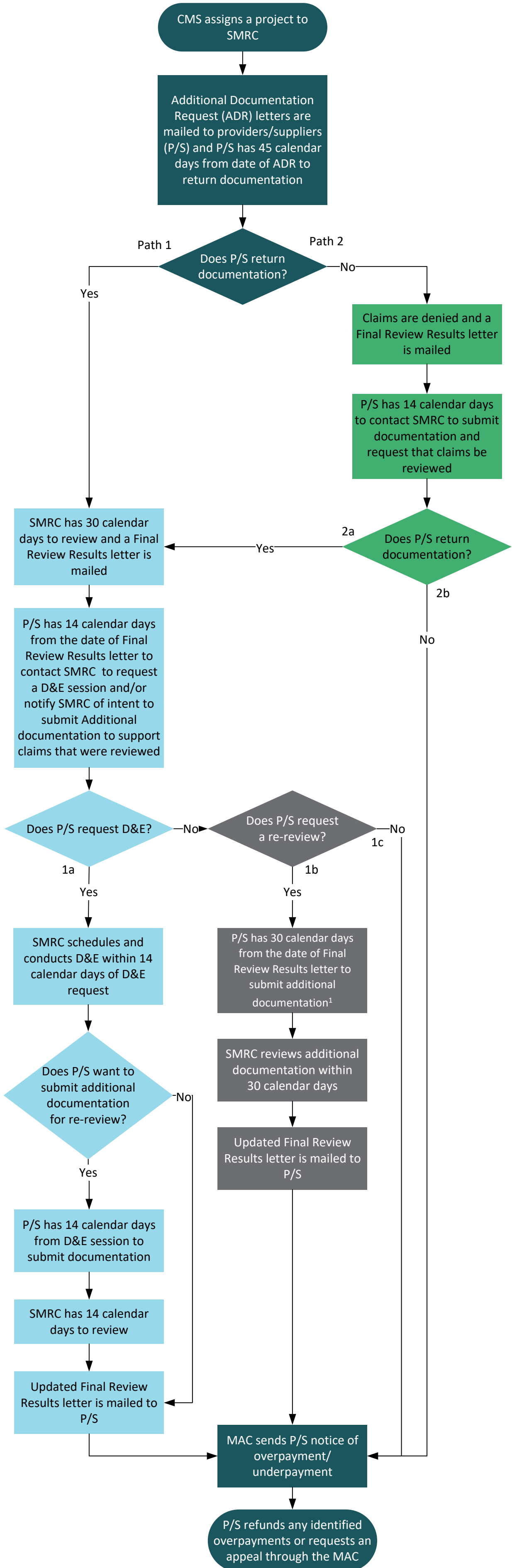


Supplemental Medical Review Contractor (SMRC) Provider Compliance Group (PCG) Medical Review Process Flowchart



Color Legend



Project Initiation and Completion



Returns Documentation and Requests a D&E



Does not Return Documentation



Requests a Re-Review

Definition Key

CMS – Centers for Medicare and Medicaid Services

SMRC – Supplemental Medical Review Contractor

ADR – Additional Documentation Request

P/S – Provider/Supplier

D&E – Discussion and Education Session – Provider or Supplier can request to speak to the reviewer about the review results

Re-Review – Provider or Supplier can request the claims be reviewed a second time with additional documentation

MAC – Medicare Administrative Contractor